



Ockids to You

MR. H. E. BARNES wishes to extend his congratulations and sincere appreciation to co-workers for a particularly outstanding job during the holiday season. Your loyalty and one-ness in enthusiastic co-operation was a great pleasure to him, personally.

During the Christmas rush most of us undoubtedly found it difficult to maintain a level head and an even temper at times. But we did! Now the results show up...and we hope the following letters will be the satisfying reward to you that they are to us.

December 22, 1939

Dear Sir:

Enclosed find money order of \$4.00 on charge account J and I want to thank you for the courtesy and system in which my order of children's coats was handled by your saleslady. I remain,

MRS. M. L.

December 15, 1939

Dear Mr. Barnes:

Merry Christmas and a Happy New Year to you, your dear ones, and to all the employees of Kresge Department Store.

As a charge customer for many years I fully appreciate the courtesy shown me by the employees and salespeople.

Will you please let the two departments I deal with mostly know how I appreciate their kindness and patience to me.

The Perfume Department, MISS DONNELL The Meats, Vegetables & Bakery Departments -- MR. JAKE -- MR. PETE -- MISS KING and her girls. Thank you very much and again, greetings. MRS. F.K.

December 2, 1939

Gentleman:

This morning one of your trucks, I think #302, delivered several packages to my home.

The young man making this delivery was so unusually courteous that I simply must say "Thanks" to you and him.

His cheerful "Good Morning" and "You're welcome" certainly made me feel "Kresges" must be all right.

Surprising, isn't it, how a little pleasant courtesy can make you feel!

Yours truly,

F. H. P.

P. S. By the way, all your drivers seem like good scouts.

November 29, 1939

Dear Sirs:

I want to congratulate you on the selection of merchandise, also on the efficiency of your employees, they were most courteous.

I was able to complete my entire Christmas shopping in one day, which to me is a record.

Trusting other people will enjoy your store as much as I did.

Sincerely

MRS. C. R. M.

January 11, 1940

Gentlemen:

May I take this means and opportunity to thank the Kresge Department Store management for the very nice luncheon my friend and I enjoyed yesterday at your expense. (Cont. - Page 4 - Col.1)